Legal Reference Tips



Reword question

Suggestions

Set expectations

Read directly from the source and avoid interpretation

Provide appropriate level of information

Look out for bias and treat the patron with respect

Librarians will interpret questions differently

Phrases to Use or Avoid

- The law states...
- In general
- See this information from this source
- This may help answer your question
- This form is used for...
- Based on the information we have in the library...
- I am a librarian and can point you to information. I am not an attorney and can not give legal advice
- I don't know. Let me look into this and get back to you
- You will need to speak to an attorney to discuss your particular situation

Wisconsin State Law Library wilawlibrary.gov

"I cannot give legal advice" should not be used as an excuse to not provide service.

X If it were me

X Let me fill that out for you

X Do this... and you are set

My opinion

X Should

Y That means

I predict



Legal Research Resources

Book: Legal reference for librarians, by Paul D. Healey

Self-Represented Litigation Network Public Library: What Public Librarians Can Do https://www.webjunction.org/content/dam/WebJunction/Documents/webjunction/03-1-Ethics.pdf

Self-Represented Litigation Network

https://www.srln.org/node/545/srln-brief-law-library-ethics

Access to justice: best practices for public law libraries

https://www.aallnet.org/gllsis/wp-content/uploads/sites/9/2018/01/scllguide5.pdf

How law libraries are serving self-represented litigants across the country

https://www.aallnet.org/knwlctr_publegal/open-to-the-public-how-law-libraries-are-serving-self-represented-litigants-across-the-country/

Law Libraries and Access to Justice

https://www.aallnet.org/wp-content/uploads/2018/01/AccessToJusticeSpecialCommittee2014LawLibrariesAndAccessToJustice.pdf

Legal Reference and the Unauthorized Practice of Law

http://docplayer.net/15627630-Legal-reference-and-the-unauthorized-practice-of-law-a-guide-for-minnesota-public-librarians.html

Case Law Research with Google Scholar

https://wilawlibrary.gov/learn/tutorials/scholar.html

Serving the Wisconsin Supreme Court and State of Wisconsin



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